

REGIONAL OVERVIEW

Hawaii

In Hawaii, we provide quality care for more than 250,000 members at 21 medical facilities on Oahu, Maui, Hawaii Island, and Kauai. Members in Hawaii receive services from more than 4,500 employees and 600 providers. On Kauai, Molokai, and Lanai, we're affiliated with numerous community physicians and facilities that serve our members.

- Hawaii Island
- Kauai
- Lanai
- Maui
- Molokai
- Oahu



- ◆ Medical centers/plan hospitals
- Medical offices
- Neighborhood clinics
- ▲ Other specialty services

Physicians and providers

Hawaii Permanente Medical Group physicians

- 144 primary care physicians
- 523 specialists

Community physicians and providers

We also have over 100 affiliated primary and specialty care physicians and providers on the islands of Kauai, Lanai, and Molokai.

Pharmacy

We own and operate 16 pharmacies in Hawaii. Members also have the option to refill most of their prescriptions online, over the phone, or through our mobile app.

Additionally, we contract with community pharmacies throughout the islands to provide prescription drug services.

Medical facilities

Medical offices

We own and operate 21 medical facilities in the Hawaii region: 12 on Oahu; 5 on Maui; 3 on Hawaii Island; and 1 on Kauai.

Medical centers and hospitals

Moanalua Medical Center on Oahu is the only Kaiser Permanente-owned and -operated medical center in Hawaii. We're affiliated with 8 community hospitals:

- Hilo Medical Center
- Kona Community Hospital
- Kula Community Hospital
- Lanai Community Hospital
- Maui Memorial Medical Center
- Samuel Mahelona Memorial Hospital
- West Kauai Medical Center
- Wilcox Memorial Hospital

Our commercial health plan has received top marks in Hawaii – 11 years in a row

Out of the more than 1,000 commercial plans reviewed by the National Committee for Quality Assurance in 2018, we are in the top 5% of plans in the nation.*

Contact your Kaiser Permanente representative for more information.

Kaiser Foundation Health Plan, Inc.

711 Kapiolani Blvd.
Honolulu, HI 96813

Kaiser Permanente Member Services

1-800-966-5955

711 TTY for the deaf or hard of hearing

Monday to Friday, 8 a.m. to 5 p.m.; Saturday, 8 a.m. to noon

Membership Administration – employer support

1-866-456-4462

Monday to Friday, 3 a.m. to 5 p.m.

*NCQA's Private Health Insurance Plan Ratings 2018-2019, National Committee for Quality Assurance; Kaiser Foundation Health Plan, Inc. - HMO; NCQA's Private Insurance Plan Rankings - 2008-2018, National Committee for Quality Assurance.