

GROUP MEDICARE PORTFOLIO

Easing the transition
to Medicare

When your employees and retirees turn 65, they may be eligible to change from commercial coverage to a Kaiser Permanente Medicare health plan. To help our members manage the transition, Kaiser Permanente provides a comprehensive outreach program.

With frequent communications and one-on-one personalized support, your Medicare-eligible employees will have an expert advisor to help and guide them through this important process. When they turn 64, they'll begin to receive information that explains their health plan options under Medicare, making it easier to navigate enrollment. This program can help you:

- ▶ **make sure your retirees are well informed** about Medicare
- ▶ **decrease your administrative burden**
- ▶ **reduce your cost burden** by encouraging prompt enrollment into the appropriate Medicare health plan

Keep employees informed with regular communications

Our Kaiser Permanente Member Age-In program includes ongoing communications that can help your Medicare-eligible employees make important decisions about their Medicare choices. Members begin receiving communications in their 64th birthday month. They'll also receive reminders and calls in addition to enrollment materials. We'll continue to contact Kaiser Permanente members who keep working after 65 until they enroll or let us know they're delaying enrollment.

In California, Kaiser Permanente is an HMO plan and a Cost plan with a Medicare contract. In Hawaii, Oregon, Washington, Colorado, and Georgia, Kaiser Permanente is an HMO plan with a Medicare contract. In Virginia, Maryland, and the District of Columbia, Kaiser Permanente is a Cost plan with a Medicare contract. Enrollment in Kaiser Permanente depends on contract renewal.

Personalized support by phone

For help understanding the Medicare transition process, Kaiser Permanente members can receive one-on-one phone support. Our advisors:

- average more than 10 years' experience helping members
- are licensed and America's Health Insurance Plans (AHIP)-certified
- can be reached Monday through Friday, 8 a.m. to 8 p.m.



To learn more about how we can assist your employees with the age-in process, please contact your broker or Kaiser Permanente representative.