

GROUP MEDICARE PORTFOLIO

Gain time and savings with direct billing



Medicare can present some tough administrative challenges. With direct billing for Kaiser Permanente group Medicare health plans, we can ease some of that burden, helping you regain valuable time and resources. We'll manage your Kaiser Permanente Medicare billing needs, which will help you save on staffing, printing, and mailing costs. Best of all, there's no additional charge for this service.

How it works

- ▶ **Direct billing is available for your Medicare-eligible retirees** in a Kaiser Permanente group Medicare health plan.
- ▶ **Your retirees will receive a letter from us** introducing them to direct billing and how it works.
- ▶ **Direct billing participants will receive a monthly bill**, usually no later than the 20th of each month.
- ▶ **Your retirees will be able to pay by check, electronic funds transfer, or credit or debit card** when they call Kaiser Permanente Member Services. California members can pay online using a credit or debit card.

We'll handle it

By choosing direct billing for Kaiser Permanente group Medicare health plans, you'll no longer have to:*

- ▶ **print and mail invoices**
- ▶ **collect delinquent payments**
- ▶ **send out bills**
- ▶ **field billing-related calls**

* As the plan sponsor, you still need to continue to perform other administrative responsibilities, such as producing the summary plan, transferring employees from their active enrollment unit or subgroup to the new direct-billing enrollment unit, informing your retirees of rate and benefit changes, and changing their employment status to retired.

In California, Kaiser Permanente is an HMO plan and a Cost plan with a Medicare contract. In Hawaii, Oregon, Washington, Colorado, and Georgia, Kaiser Permanente is an HMO plan with a Medicare contract. In Virginia, Maryland, and the District of Columbia, Kaiser Permanente is a Cost plan with a Medicare contract. Enrollment in Kaiser Permanente depends on contract renewal.



To learn more about our group Medicare health plans and how they can benefit your bottom line, please contact your Kaiser Permanente account manager.