

SMILE FOR TOTAL HEALTH

A guide to your dental benefits: Pediatric Dental HMO



The Pediatric Dental HMO plan emphasizes healthy smiles through the prevention and early detection of dental problems to avoid costly procedures in the future for children up to 19. The combination of predictable costs and no deductibles helps children reach a state of good oral health without you facing the high cost of treatment typical of many dental plans.

The Pediatric Dental HMO plan provides coverage for more than 250 dental procedures through one of the largest dental provider networks¹ in the Mid-Atlantic area.²

You pay a \$30 copay for office visits, and a \$0 copay for preventive care procedures, such as:

- Oral evaluations
- Routine cleaning
- Certain X-rays
- Topical fluoride

The preventive care procedures covered in this plan account for almost 90% of the most frequently performed services for children.¹ Other covered dental services are provided at a reduced copayment.

New member? Get started by choosing a dentist.

Visit [dominionnational.com/kaiserdentists](https://www.dominionnational.com/kaiserdentists) or call Dominion Member Services at **855-733-7524 (TTY 711)**, Monday through Friday, 7:30 a.m. to 6 p.m.

Save on restorative care

More extensive care (fillings, crowns, dentures, root canals, periodontal treatment, oral surgery, etc.) is provided at copayments lower than the usual and customary charges for these services. When covered, specialty care is covered at the listed copayment whether performed by a participating general dentist or participating specialist. For a complete copayment schedule and a list of exclusions and limitations, please refer to your *Agreement or Evidence of Coverage (EOC)*, or you can find your plan on [dominionnational.com/kaiserdentists](https://www.dominionnational.com/kaiserdentists).

¹Dominion National, based on annual review of utilization data, network survey and analysis report, 3rd quarter 2018.

²Mid-Atlantic area includes Washington, DC, and parts of Maryland and Virginia.

Choose a dentist

In order to use your pediatric dental benefits, you must select a participating dentist for your child's care. Each eligible family member may use a different participating dentist. To select a participating dentist or for information about a dentist, including office hours, directions, languages spoken, etc., visit dominionnational.com/kaiserdentists or call Dominion Member Services at **855-733-7524** (TTY **711**), Monday through Friday, 7:30 a.m. to 6 p.m. Specialty care is also available in many locations. To receive treatment from a participating specialist, ask your participating general dentist to arrange a referral. Services received from non-participating dentists are not covered.

Make appointments

After your effective date of coverage, you can make an appointment with your chosen participating general dentist for your child. Make sure you bring your child's Kaiser Permanente medical ID card to your appointment. There is no separate dental ID card. And you'll have virtually no paperwork or pre-existing condition exclusions to worry about.

Quality dental care

You can be confident that your child's dentist was carefully selected to offer quality care. All participating dentists go through a strict quality assurance program developed in accordance with the National Association of Dental Plans' recommendations. This process confirms that each dentist has the required credentials and has passed a thorough on-site office evaluation.

Out-of-pocket maximum

Please refer to your *Evidence of Coverage* for your out-of-pocket maximum.

Dedicated customer service

Quality customer service is an important part of any dental plan. Dominion Member Services specialists are available Monday through Friday, 7:30 a.m. to 6 p.m., to answer questions about coverage or to help you find a participating dentist. Dominion's interactive voice response system is available 24 hours a day for information about participating dental providers in your area or to help you select a dental provider. The most up-to-date list of participating dental providers can be found online.

Toll-free phone: **855-733-7524** (TTY **711**)

Mailing address:
Dominion National
251 18th St. S., Suite 900
Arlington, VA 22202

Web: dominionnational.com/kaiserdentists

Online self-service options

Dominion provides members with secure online access to:

- Plan information
- Dentist search and dental office transfers
- Contact information
- Member Services requests and general correspondence

All changes are confirmed by email.

In the event of ambiguity, or a conflict between this summary and the *Evidence of Coverage*, the *Evidence of Coverage* shall control. Dental benefits are underwritten by Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc., and administered by Dominion National. This program also includes fixed fees for certain dental services that are not covered benefits.